## **Manual Removal of Lumistar Drivers Procedure**

Note: You must have Administrator privileges to perform the following procedure.

Open the Windows Device Manager and expand the Jungo, Lumistar or Lumistar Devices folder.



Uninstall the Devices first, the Windriver next and finally the KP drivers (if they exist).



Be sure to check the Delete the driver software for this device Box when it appears.



Repeat for all Remaining cards and Drivers until only the **KP** drivers are remaining - remove the **KP** Drivers:



## Uninstall the KP drivers



System Settings Change							
<u> </u>	To finish removing your hardware, you must restart your compute Do you want to restart your computer now?						
	Yes No						

Note: DO NOT restart the computer until the last KP driver is removed, then Restart.

After **Restart**, no **Jungo**, **Lumistar** or **Lumistar Devices** folder should be visible, but all Lumistar cards show as **Other PCI Bridge Devices**:



Next run Explorer as Administrator and steer to the C:\Windows\ folder, searching for "Windrvr\*.\*"



Delete all shown files that you can:

Run a command prompt as Administrator, then execute the lines shown below:



If you **DO NOT** see any **Driver package Provider:** Lumistar listings as above, no more action required. Otherwise, do the following:

es. Administrator: C:\Windows\System32\cmd.exe	
Microsoft Windows [Version 6.1.7601] Copyright (c) 2009 Microsoft Corporation. All rights reserved.	<u>^</u>
C:\Windows\system32>pnputil -e   find "Lumistar" Driver package provider : Lumistar Class : Lumistar Driver package provider : Lumistar Driver package provider : Lumistar Class : Lumistar Driver package provider : Lumistar Class : Lumistar Driver package provider : Lumistar Class : Lumistar Driver package provider : Lumistar Driver package provider : Lumistar	
C:\Windows\system32}pnputil -e > c:\list.txt C:\Windows\system32}notepad "c:\list.txt" C:\Windows\system32>	

Notepad will launch:

/ list.txt - Notepad		<u>- 🗆 ×</u>
File Edit Format View Help		
Microsoft PnP Utility		<b></b>
Published name : Driver package provider : Class : Driver date and version : Signer name :	oem0.inf Microsoft Printers 06/21/2006 6.1.7600.16385 Microsoft Windows	
Published name : Driver package provider : Class : Driver date and version : Signer name :	oem1.inf Microsoft Printers 06/21/2006 6.1.7601.17514 Microsoft Windows	
Published name : Driver package provider : Class : Driver date and version : Signer name :	oem2.inf Realtek Network adapters 06/23/2010 7.023.0623.2010 Microsoft Windows Hardware Compatibility Publisher	
Published name : Driver package provider : Class : Driver date and version :	oem3.inf Intel System devices 09/22/2011 7.1.21.1134	V
1		▶ //

Select the Notepad Window and type: "<ctrl>F Lumistar"

🗾 list.txt - Notepad				<u>- 0 ×</u>
File Edit Format View Help				
Class : Driver date and version Signer name :	System devices : 09/22/2011 7.1 Microsoft Wind	; 21.1134 lows Hardware	Compatibility Publisher	1
Published name : Driver package provider Class : Driver data and version	oem4.inf : Intel System devices	0 1011		
Signer name :	Microsoft Wind	lows Hardware	Compatibility Publisher	
Publi: Drivei Class Find what: Lumistad Drivei Signei		Eind Next	Compatibility Publisher	
Publi: [ Match <u>c</u> ase Driver Class	C Up C Down			
Driver date and version Signer name :	: 08/31/2012 1.1 Microsoft Wind	0.77.0 lows Hardware	Compatibility Publisher	
Published name : Driver package provider	oem9.inf : Lumistar			•
<b>T</b>				► <i>[[</i> ,

note the **oem9.inf** text above the Lumistar text.

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nter the following command in the Command Prompt:



This will remove the legacy Lumistar oem#.inf.

Repeat this for each Lumistar oem#.inf listed

You should now be able to run the install program for LDPS\_10x