



March 26, 2020

To: Our Valued Customers, Vendors and Sales Partners

From: Mark McWhorter

Subject: COVID-19 Pandemic

Dear Valued Customers, Vendors and Sales Partners

During the unprecedented circumstances and difficulties caused by the Covid-19 pandemic, Lumistar first and foremost would like to convey its utmost wishes for the health and safety of you and your loved ones. Let's all be safe out there! We'll get through this.

On March 19, 2020, California Governor Gavin Newsom issued a "Stay at Home" order requiring all non-essential businesses to cease operations. The Governor's order has also listed exemptions for businesses as identified by the Undersecretary of Defense, as part of the Critical Infrastructure Sectors by the Department of Homeland Security.

Lumistar is currently executing on several "Rated" contracts, which require prioritization deemed essential to the Defense of the United States. Lumistar is identified under the "Defense Industrial Base Sector" and is therefore maintaining operations to be compliant with this directive. In fact, Lumistar is a small company with a relatively large facility, so it can be said that even during routine times we practice "social distancing". If you take a walk through our facility, you can see we are normally spread out over large distances. And we have several employees who work from home 24/7/365. Those who can have done so.

Under the new directive, and until further notice, Lumistar will remain open and maintain its normal operations to the fullest extent possible.

Lumistar kindly requests vendors and customers to please make appointments for deliveries and visits to the Lumistar facility in Carlsbad, CA. We will follow all CDC guidelines including, but not limited to, Social Distancing while at Lumistar. We will send updates if there are any changes to our working hours. Please do not hesitate to contact us with any questions or concerns.

Thank you for your understanding and cooperation during this most unprecedented time.

Regards,

A handwritten signature in black ink that reads "Mark McWhorter". The signature is written in a cursive, flowing style.

Mark McWhorter  
VP of Sales and Marketing  
Lumistar, Inc.  
2270 Camino Vida Roble, Suite L  
Carlsbad CA 92011  
Mobile: 727-642-0939  
Office: 760-431-2181 x108  
Email: [mmcwhorter@lumistar.net](mailto:mmcwhorter@lumistar.net)

**Lumistar, Inc**  
**Phone: 760-431-2181**

**2270 Camino Vida Roble, Suite L**  
**Sales@lumistar.net**

**Carlsbad, CA 92011**  
**FAX: 760-431-2665**